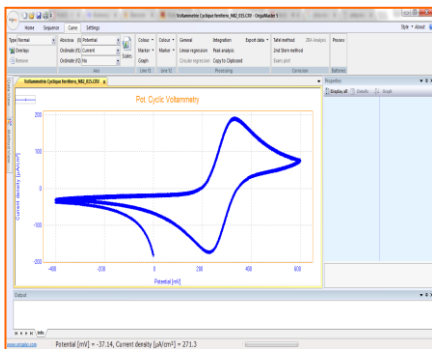
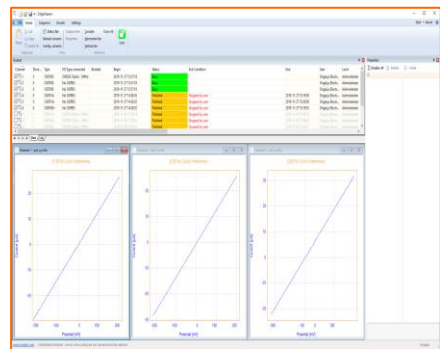


Service Manual

ISSUES ON ORIGINALS' PC SOFTWARE



OM5
OriginaMaster



OV1
OriginaViewer

Electrochem
Originalys



Support to customers:

In case customers face any issue regarding the PC Software (error message or other abnormal results), to support them, our R&D team needs the below information.

Without the following information, we cannot help the customers.

Mandatory elements to be sent

Name	Where do you find it?
Flowchart	Where it has been saved. .FLW files
Curves	Where the flowchart has been saved. .CRV files
Log files	Documents/Orignalys/LogOM5 Or Documents/Orignalys/LogOV1
Electrode configuration	Electrode description: REF = AUX = WRK = Electrolyte = Send us also pictures of the connections

SEND IT BY EMAIL TO ORIGALYS



Subject to change
07-02-2020

Mrs **Firoozeh Faramarzi**
Technical Support

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